



**1 Marine Parade Central  
#04-07 Parkway Centre  
Singapore 449408  
CO Reg: 53123391W  
GST Reg: M90361950P**

## **Term and Condition of Sales & Part Warranty**

### **(IMPORTANT)**

- All price quoted are in USD (EX Singapore Warehouse)
- Price validity is accordance to validity period.
- All unit prices are quoted base on Minimum Order Quantities (MOQ) or Requested Quantities. Unit price are subjected to change if order quantities does not conform to the original requested quantities or MOQ
- MexxCorp is not liable for any unavailable stock with the supplier as it is the supplier's right to sell the part on a first come first serve basis. In such event, MexxCorp will try its best to look for alternative and to maintain at the same price quoted, but no obligation as price may varies from supplier to supplier.
- Order will only be process upon receiving purchase order and payment
- All parts quoted are strictly treated as NCNR (No Cancellation and No Rescheduling)
- Available quantities are subjected to change without prior notice and upon receiving order and payment
- Kindly indicate our quote reference number in your purchase order
- **Payment term: TT In Advance. Customer is responsible for all TT / Wire transfer fees. A transfer fees of US\$28.00 will be added to your order)**
- If order part is/are not to manufacturer standard pack / minimum order quantity (Broken quantity), or parts stock are from OEM/EMS stock, original packing may be not provided and MexxCorp shall not be deem liable and rejection will not be allow, as long as part is of origin manufacturer make.



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## **Part Warranty & Condition**

- Any discrepancies / damage part received are to be inform to MexxCorp Enterprise **within 30 days** or otherwise stated (Including parts warranty i.e. part functionality, part marking, condition of parts) from MexxCorp invoice date, MexxCorp shall not be liable for such claim thereafter. All return or claim on quality problem (within 30 days from invoice date), a Failure Analysis (FA) report are to be submitted for verification. Without any official report, Mexxcorp has the right not to accept such claim.
  
- Part Quality (Inspection / Testing of Part) are as follows:
  1. As part of MexxCorp Enterprise continue effort to find and provide quality part for our customer, we will be doing testing of electronics components part and providing inspection / test certificate from reliable testing house in our shipment so as to give our customer certain level of confidence on the part purchase from us (Inspection / Testing of parts are subjected to MexxCorp Enterprise Sales term & condition)
  2. Inspection / testing of part is our value added service to our customer and it also acts as a benchmark to audit our supplier product reliability and be one of our growing partner.
  3. As different level of inspection / testing determine different pricing for MexxCorp, we therefore will only provide the basic but fundamental requirement to determine the reliability of the part such as re-mark, refurbish, oxidise lead, bend or poor quality lead.
  4. ***NOTE: Basic testing - Visual Inspection, that is to do external visual inspection on parts to identify any physical non-comformance in marking, body, terminals and packaging.***



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5. Customer that require more detail testing, please feel free to send your inquiry to [fgohtk@mexxcorp.com](mailto:fgohtk@mexxcorp.com) and we will be happy to discuss this in details with you.
  6. Copies of the respective appointed testing lab test certificate can be found at [www.mexxcorp.com](http://www.mexxcorp.com) under "Inventory & Document" for your reference.
  7. ***NOTE: Part inspection / testing and testing lab conducting the test is subjected to MexxCorp Enterprise discretion and testing certificate will not apply to all customer purchase / shipment***
- MexxCorp Enterprise will not and shall not be responsible for any line down charges or any other claim from customer due to any part rejection or discrepancies.
  - Refund will either be in term of original invoice value (Monies pay to MexxCorp Enterprise) or replacement of parts (If parts is/are available at the same value of purchase) at MexxCorp Enterprise discretion.

***NOTE: Any changes require on any of the above stated T&C are to be discuss and agree by MexxCorp Enterprise prior to order placement, otherwise above term and condition shall be deemed agreed and accepted by customer concern.***